

Synergy "WOW" Factor! Is Your **Declaration of** Integrity

Partial Client List:

18/8

American Fuji Seal Corp. Amylin Pharmaceuticals Anaheim Police Department Anaheim Fire Department Anglo American Corp. Aurora Biosciences Barratt American, Inc. Bath & Body Works Borden Foods International Division Borland Software Corporation Bristol Myers-Squibb Carlton International Chapman University D.R. Horton - Schuller Div. Domino's Pizza Fantastic Sams Glaxo Pharmaceuticals HomeAid America Interior Specialists, Inc. Johnson & Johnson Lennar Corporation Mercedes Benz Meritage Homes Nike International Redken International Roussell Pharmaceuticals SupHerb Farms Sun International Hotels Texaco

The Limited

White Sands of La Jolla

Synergy "WOW" Factor!

How to Bring The "WOW!" Factor into Your Business and Earn Customer Loyalty for Life

Presentation Overview:

Synergy "WOW" Factor! is all about making the customer experience outrageously extraordinary - and it's the beauty and art of business. It's designed to deliver an audience experience that communicates clearly that to be "WOWed" is magical.

It is full of great examples, anecdotes, and participation that will deliver rave reviews.

This presentation includes three powerful principles of business success:

- Synergy "WOW" Factor! will build customer loyalty for life;
- 2. People buy from people they like and trust; and
- 3. By synergizing with customers you will increase revenues and reduce costs.

Presentation Messages:

We all have brands, products and people we love to do business with. When we experience the magic of Synergy "WOW" Factor!, we want to repeat it over and over. It's flattering, it's attractive and we want more of it. In the business arena individuals and executives, who embrace service as a value, build long-term loyal customers who become advocates, and raving fans. This results in brand development, increased referrals, sales and profitability.

Audience Take Aways:

The audience will learn how to:

- Give and receive "WOW" experiences;
- Build love and loyalty for your brand
- * Making the buying experience magical;
- * Exceed customer expectations
- * Earn respect and appreciation;
- * Build your charisma;
- * How to deliver World-Class customer experiences!!

Perfect For: ✓ Conferences: ✓ Conventions:

✓ Sales meetings: ✓ Motivational Events:

✔ Product launches, etc.

Audience: All employees, sales teams, sports franchises, leadership

and management teams, all individuals and groups that

Factor!

Chris Alexander

aspire to excel.

Media: Conference audio-visual equipment requirements to be

discussed.

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